

America's Community Council

Annual Report **2024**





America's Community Council

MISSION

To ensure humanity lives in every community by providing core human needs to all people.

VISION

Redistribute the world's resources so it inspires and nurtures every heart, mind and spirit.

OUR PROMISE TO THE COMMUNITY

At ACC, all are welcome, no one is illegal, and all human life is valued the same.

Our promise to the community is to remain grounded in compassion with everything we do.

To be an unwavering, dependable source of hope so families may think beyond survival.

We promise to prioritize the dignity of all clients and to provide core human needs in ways which enable families to receive them. We promise to remain committed to excellence and continually improve our services as community needs evolve. Our staff are committed to the highest standards of care and are rooted in the highest standards of ethical behavior.

We promise to solve for the cause of human challenges, not just the symptoms, to achieve lasting systems change. At ACC, we promise to democratize accessibility to world class care and share more humanity in the world.







Nancy Hanoosh Chairwoman of the Board

A Message from the Founder and Chairwoman

ACC's Ongoing Commitment to Supporting Clients and Communities

As we embark on another year of service and reflection, I am filled with gratitude for the unwavering commitment of our community. Since ACC's founding in 1979, our journey has been driven by a steadfast dedication to uplifting individuals and families in southeast Michigan. Our mission—to provide core human needs to all people—has only deepened with time, and this past year has been a testament to the resilience, generosity, and passion of all those who contribute to our work.

Over the past year, we have expanded our services to meet the ever-evolving needs of our community. Whether providing critical medical screenings for newly arrived refugees, distributing thousands of meals and warm clothing to families in need, or securing crucial funding for innovation and emergency services, ACC has remained a pillar of hope and opportunity for all. Our commitment to fostering an inclusive and supportive environment has never been stronger, and we are honored to serve more than 60,000 individuals each year.

The support of our partners has allowed us to expand our reach and implement transformative initiatives. We have been able to cultivate creative solutions to pressing community challenges, ensuring that resources and assistance reach those who need them most. From our "Giving Thanks Celebration" providing essential holiday meals to our "Winter Warm-Up" distributing thousands of winter essentials, our efforts continue to bring comfort and stability to those facing hardship.

Each week, our Marketplace distribution supplies over 60,000 pounds of food and essentials to individuals and families. This initiative, made possible by our dedicated volunteers and partners like Forgotten Harvest, highlights the power of collective action in creating lasting change. We extend our deepest gratitude to everyone who makes this work possible—your contributions sustain and uplift our community.

As we continue our mission, we also embrace growth and transformation. Founded to serve Arab and Chaldean immigrants and refugees, ACC has evolved into Michigan's most comprehensive human services organization. Recognizing our broader impact, we embarked on an exciting rebranding initiative that reflects our commitment to serving diverse populations across the state, resulting in the renaming of ACC to America's Community Council.

None of this would be possible without the dedication and generosity of our supporters. To our partners, volunteers, donors, and staff—thank you. Your belief in our mission fuels our work and allows us to provide hope, opportunity, and support to thousands. As we reflect on a year of impact and look ahead to the future, we are inspired by the resilience of those we serve and the kindness of those who make it all possible.



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Odie Fakhouri Chief Operating Officer (COO)

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CPA/Controller



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Fadi Saadeh Director of IT

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Faten Bazzi
Director of Behavioral
Health



John Daoud Director of Oakland County Refugee PATH



Walid Gammouh Director of Multicultural Services



Ratib HaddadDirector of Dept. of Health
& Human Services (DHHS)



Summer Korponic Director of Women, Infants and Children (WIC)



Kaitlin Maloziec Quality Analyst and Substance Use Disorder Coordinator



Zafer Obeid Director of Primary Care Services



Virgil PhillipsDirector of Youth Programs



Message from Odie Fakhouri, Chief Operating Officer

Odie Fakhouri Chief Operating Officer

At America's Community Council (ACC), our mission extends beyond delivering human services — we strive to foster dignity, resilience, and independence through deep-rooted trust, cultural relevance, and strategic innovation. As we reflect on another transformative year, I am proud to share how ACC continues to redefine what it means to serve.



Our work begins with

listening. By keeping channels of feedback open — from frontline staff to the clients we serve — we ensure that our services are not only responsive but deeply personal. This continuous dialogue empowers us to evolve, innovate, and design programs that meet individuals where they are, helping them move toward where they aspire to be.

To strengthen our ability to meet community needs, we've developed a comprehensive client and stakeholder database that acts as an organizational memory. This allows us to track, understand, and respond to evolving challenges with data-informed solutions — not just in service delivery, but in advocacy and systems-level change. We believe that every data point tells a human story and every story shapes the policies that drive equity and access.

We also recognize that human services do not exist in isolation. Our commitment to neighborhood development reflects our understanding that the physical environment — the buildings, the spaces between them, and their

proximity to culturally competent services — plays a critical role in wellbeing and eliminates significant yet understated barriers. We invest in these relationships because we know strong communities are built at the intersection of place and purpose.

ACC takes great pride in being Michigan's most trusted and comprehensive human service organization serving multicultural and minority populations. This trust has been earned through decades of consistent, community-centered work and an unwavering commitment to excellence.

To our partners, supporters, and those just beginning to learn about our work — we invite you to join us in shaping a future where every individual, regardless of background or circumstance, has the tools, opportunities, and support to think beyond survival and thrive with dignity.

With gratitude and determination,



Thank You

ACC would like to thank the following individuals, foundations and organizations for their generous support and contributions.



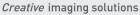




















Acho & Associates

Belfor

Blue Cross Blue Shield of Michigan

Boji Group

Byblos Banquet Center Ciena Healthcare

Citizens Bank

City of Detroit

Comcast

Corporate Recruiters Inc Dearborn Public Schools

Delta Dental

Detroit Area Agency on Aging

Detroit Wayne Mental Health Authority

Donato Group, Inc.

DTE Energy

Elite Internal Medicine, PC

Fakhoury Global Immigration

Faygo FBI Forgotten Harvest

Frito Lay

Great Lakes Baking

Great Lakes Coca Cola Bottling

Henry Ford College

Henry Ford Health

Hollywood Casino at Greektown

Imperial Market

LaFontaine Automotive Group

Luay Haddad, MD. Macomb County

Macomb County Community Mental Health

Maner Costerisan

Marx Layne

Meijer

MGM Grand Detroit

Michigan Department of Civil Rights Michigan Department of Health

and Human Services

MKiezi Investments

MotorCity Casino

MSHDA

Oakland Community Health Network

Oakland County
OneMacomb

PCE Systems

Pepsi Beverages Company

Plastipak Packaging, Inc.

Savills

Spartan Wealth

SpartanNash

TCSI Michigan

University of Detroit Mercy

Wayne County

Wayne County Sheriff Office

Wayne State University

Williams, Williams, Rattner & Plunkett, P.C.

Wolverine Packing Co



Programs and Outcomes 2023/2024

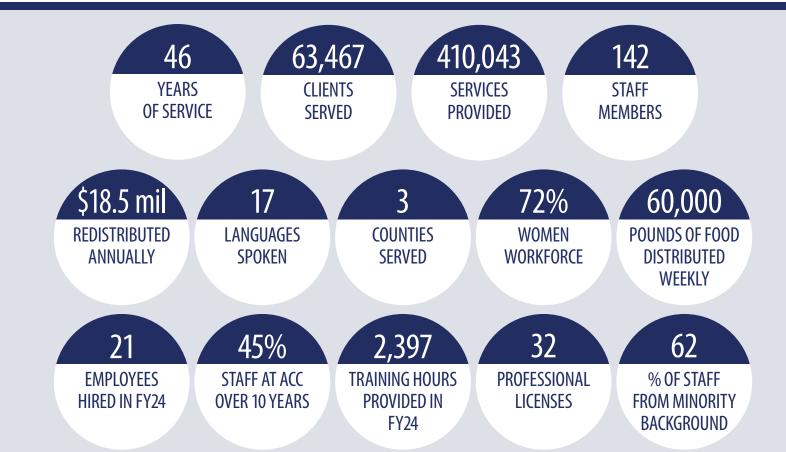
Programs/Contracts	Individuals Served	Services Provided
Behavioral Health	6,800	51,285
Detroit-Wayne County	1,762	26,752
Macomb County	600	12,884
Oakland County	472	4,335
Outreach Services	3,232	5,827
Substance Use Prevention-City of Detroit	144	197
Substance Use Prevention-Oakland County	590	1,290
Community Outreach	17,410	27,964
Marketplace Food Program	2,270	11,284
General Services (outreach and referrals)	15,000	15,000
Senior Citizen Services - Focus HOPE	140	1,680
Job Training & Placement	270	2,835
Partnership. Accountability. Training. Hope. (PATH)/ESL - Oakland Cour	nty 107	1,712
English as a Second Language/Citizenship/Employment Training	163	1,123
Public Health	18,856	105,976
Primary Care Clinic	3,704	10,060
Refugee Health Assessment Program	1,598	3,196
Refugee Health Promotion Program	1,003	4,607
Refugee Transportation Program	71	110
Woman Infant & Child (WIC)-Detroit	11,197	79,397
Woman Infant & Child (WIC)- Wayne County	1,283	8,606
Social Service Program (DHHS)	17,186	217,301
Macomb County	4,373	44,690
Oakland County	5,046	43,146
Wayne County	7,767	129,465
Youth Services	360	1,350
After School & Summer Programs	310	1,200
Youth Free Lunch Program	50	150
Total Clients/Units Served	60,882	406,711

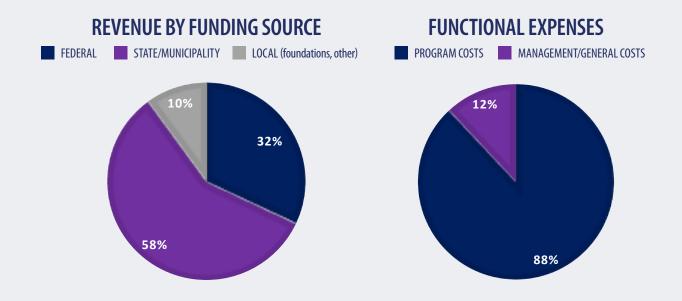
Annual report figures based on fiscal year period from October 1, 2023 to September 30, 2024.

^{*} All PATH program clients are referred by the Michigan Department of Health and Human Services



By the Numbers





Core human need: **Behavioral Health**









Luay Haddad, MD



Theethaye Ittiara, MD Psychiatrist



Someswara Navuluri, MD Psychiatrist

Comprehensive Behavioral Health Services for a Stronger Community

ACC's Behavioral Health Division is dedicated to providing comprehensive, community-based outpatient services that prevent and address psychological and social challenges. Our program delivers culturally responsive, cost-effective, and consumer-centered care, ensuring that individuals receive the highest quality support tailored to their unique needs.

At ACC, we believe in empowering individuals to reach their full potential by fostering resilience and equipping them with the tools to become active, engaged members of their communities. Our mission is to enhance the quality of life for those seeking support through compassionate and effective behavioral health services.

With five outpatient clinics conveniently located across Oakland, Macomb, and Wayne counties, we remain committed to ensuring accessible, high-quality mental health care for all who need it. Our services include psychiatric evaluations, medication reviews and consultations, psychological testing and evaluation, case management, and specialized residential case management. We also provide individual, family, and group counseling, substance use and co-occurring treatment, community outreach and education, and home-based services for children and youth. Additionally, our school-based mental health initiative ensures that students receive the support they need in an educational setting.

ACC's diverse behavioral health team works to support the mental health and well-being of individuals and families, strengthening communities and fostering a healthier future for all.

Services include:

- Psychiatric Evaluations, Medication Reviews and Consultation
- Psychological Testing and Evaluation
- Case Management and Supports Coordination
- Specialized Residential Case Management
- Individual, Family and Group Counseling
- Substance Abuse / Co-Occurring Treatment
- Community Outreach and Education
- Home-Based Infant Mental Health 0-6 years
- Home-Based Services 7-21 years
- School Based Mental Health Initiative

Funding provided by Macomb County Community Mental Health, Oakland Community Health Network and Detroit Wayne Integrated Health Network

In partnership with





ACC has been a CARF accredited organization for more than 3 decades. In 2022, ACC received its highest overall CARF report. CARF is an international and independent, nonprofit accreditor of health and human services, which conducts a rigorous pressure-test of ACC organizational

and program standards' continuous quality improvement framework.

Core human need: **Behavioral Health**

Program Results

6,800

51,285 (SERVICES)



Kaitlin Maloziec Quality Analyst and Substance Use Disorder Coordinator

Substance Use Prevention: Building a Healthier Substance-Free Future

ACC's **Oakland County and Detroit Substance Use Prevention Programs** are dedicated to reducing substance use and risky behaviors among youth by providing education, fostering collaboration, and implementing evidence-based strategies. By working closely with community partners, we ensure that young people receive consistent and impactful prevention messages designed to curb underage alcohol, tobacco, and other drug (ATOD) use.

To achieve these goals, we implement programs such as Botvin Life Skills Training and the Strengthening Families Program, as well as vendor education and Youth Coalition initiatives. These programs empower young people to take the lead in developing and promoting prevention strategies among their peers. Additionally, we collaborate with other organizations and coalitions, conducting needs assessments to ensure ongoing access to essential prevention services.





ACC's Certified Prevention Specialists (CPS) play a crucial role in supporting both youth and parents. Through monthly parent meetings, families have a safe space to discuss key topics related to child development and behavioral health, including effective communication, anger management, home structure, after-school routines, time management, cultural assimilation, and the impact of war-related PTSD. These meetings foster peer support, allowing parents and caregivers to share experiences, seek guidance, and strengthen family bonds.

Through these initiatives, ACC remains committed to equipping families and communities with the tools, knowledge, and resources they need to build a healthier, more resilient, and substance-free future.

Funded by the Oakland Community Health Network and Detroit Wayne Integrated Health Network

FOUR MAJOR SERVICES:







Information dissemination



Communitybased support



Environmental change



Core human need: **Essential Services**

Keeping Our Community Warm

As the temperatures drop, the need for warm clothing rises. Our annual Winter Warm Up event ensures that families and individuals in Southeastern Michigan have the essentials to stay warm and safe during the harsh winter months. This year, ACC distributed over 2,000 winter coats, hats, gloves, and socks to community members and schools in need

In a special collaboration, this year's Winter Warm Up was held alongside ACC's Trunk or Treat event, creating a day filled with both warmth and joy. After receiving their winter essentials, children and families joined in a festive celebration featuring trick-ortreating, games, prizes, snacks, face painting, and more.

Thanks to the generosity of our supporters and volunteers, we were able to make a meaningful impact—

warming both hands and hearts in our community.



Nourishing Families, Building Community

With a line stretching around the block, ACC's annual **Giving Thanks Celebration** once again brought warmth, relief, and holiday cheer to families in need. This cherished event ensured that 1,000 families received a turkey and all the trimmings for a traditional Thanksgiving meal, allowing them to gather around the table and celebrate the season without worry.

More than just a food distribution, the Giving Thanks Celebration fostered a profound sense of community, support, and hope. It was a reminder that no one is alone, and that together, we can create meaningful moments where gratitude and togetherness take center stage.

Thanks to the dedication of our staff, volunteers, and generous supporters, ACC continues to fulfill its mission of uplifting those in need—ensuring that every family can celebrate the holidays with dignity, joy, and a warm meal to share.



Senior Citizen Services

ACC is committed to ensuring that low-income seniors in Oakland and Macomb counties have access to essential resources that promote their well-being and independence. In partnership with **Focus: HOPE**, ACC provides monthly food assistance to seniors aged 60 and older, ensuring they receive nutritious staples to support their health. These services are available at ACC's office within the St. George Community Center in Troy.

Beyond food assistance, ACC enriches the lives of local seniors by offering ESL (English as a Second Language) classes at area senior living homes. These classes go beyond language instruction, incorporating valuable discussions on mental health, healthy living, and other topics that enhance their quality of life.





Core human need: **Essential Services**

Program Results
17,410
27,964
CLIENTS
SERVICES

Marketplace: Expanding Food Access with Dignity and Compassion

In December 2011, ACC established its partnership with Forgotten Harvest and kicked off its fresh food program which distributed food to those in need.

Through our work with community members, we witness firsthand the profound impact that access to food and nourishment has on people's lives and overall well-being. While often taken for granted, food security is a fundamental human right—one that should never be determined by where a person lives, their background, or their circumstances. At ACC, we are committed to ensuring that our most vulnerable neighbors have reliable access to this essential need.

This past year, ACC's Marketplace was honored to receive a grant from Forgotten Harvest to expand our capacity and enhance our food distribution efforts. With these funds, we launched a renovation project to transform our Marketplace Program into a client-choice model, empowering individuals and families to select the food items that best meet their needs.

Upon completion, this project will provide local residents and program participants with a welcoming, dignified space where nutrition, good health, and respect remain at the forefront. The newly designed facility will also enable ACC to store fresh food items and transition from a weekly distribution model





to providing these critical services on a daily basis—ensuring that no one in our community goes hungry. With this expansion, ACC reaffirms its commitment to fighting food insecurity, promoting health, and uplifting those in need with compassion and dignity.

"This is very helpful, it's very helpful for me and my children. I'm on one of the ones with no food right now and I've been through a lot. And I got a call saying there's a food giveaway and I made it here. I'm so thankful for ACC and what they doing."

~ Iyanna Davis, Fresh Market Program recipient



Core human need: Health and Human Services





Ratib Haddad, Ph.D. *Director, ACC-DHHS*

DHHS: Leading with Action to Serve Vulnerable Communities

ACC takes pride in its leadership and commitment to service as the only social service agency housed within the State of Michigan's Department of Health and Human Services (DHHS). With program staff strategically positioned across Wayne, Oakland, and Macomb counties, ACC plays a vital role in expanding the reach and impact of DHHS programs, ensuring that the most vulnerable individuals and families receive the support they need.

As a culturally diverse organization, ACC is uniquely equipped to serve non-English-speaking populations in Southeastern Michigan. Our multilingual staff bring both language skills and cultural expertise, allowing us to effectively bridge gaps in communication and provide essential services with understanding and respect.

ACC has been instrumental in establishing a strong foundation of services that address the evolving needs of Michigan's diverse communities. By combining cultural competency with direct outreach, ACC continues to enhance accessibility, improve service delivery, and empower individuals and families to achieve stability and self-sufficiency.

Funded by the Michigan Department of Health and Human Services



Program Highlights

COUNTY	NUMBER OF UNITS	NUMBER OF SERVICES
Wayne	14,385	129,465
Oakland	7,191	43,146
Macomb	8,938	44,690
TOTAL	30,514	213,598

UNDUPLICATED CLIENTS ONLY

BYA	GE		
Child	lren	60%	4,473
Adul	t <59 Years	33%	2,460
Adul	t >60 Years	4%	298
Adul	t Age Unknown	3%	224
TOTA	AL.	100%	7,455

Core human need: **Employment** and **Training**





John Daoud, MBA Director, Oakland County PATH

Oakland PATH: Empowering Refugee Families Through Employment & Self Sufficiency

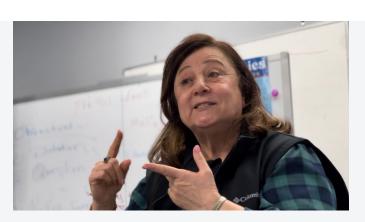
ACC's Oakland County PATH (Partnership, Accountability, Training, and Hope) Refugee Program is a vital part of Oakland County Michigan Works!, dedicated to assisting refugee families with limited English proficiency who receive public assistance. The program is designed to help participants secure employment, gain valuable work experience, and achieve self-sufficiency—paving the way for long-term stability and success.

As the only program in Oakland County that serves refugees from all backgrounds and ethnicities, ACC is especially committed to supporting individuals from the Middle East and beyond. All participants are referred through the Oakland County DHHS Department and often face significant language barriers that impact their ability to navigate daily life and secure employment.

To address these challenges, the ACC PATH/Refugee Program offers a comprehensive range of services, including:

Program services include but are not limited to:

- > General and individual orientation
- Applicant Eligibility Program (AEP)
- Community service opportunities
- > Job readiness training & job search assistance
- > Interview techniques coaching
- English as a Second Language (ESL) classes
- > Child care assistance
- Job skills training
- Computer literacy courses
- > Supportive services
- Resume writing workshops



ACC's English as a Second Language (ESL) and Employment Training Program is designed to equip individuals with the language, financial literacy, and job readiness skills needed to successfully enter the workforce and achieve long-term stability. By combining ESL instruction with employment services, the program empowers participants to enhance both their communication and employability skills in a supportive classroom setting.

To increase clients' marketability and prepare them for the workforce, ACC provides a comprehensive range of services, including:

- Basic literacy and life skills development
- Digital literacy (computer training)
- Goal setting and employment planning
- > English as a Second Language (ESL) instruction
- > Job readiness and skills training
- > Access to job search resources and employment banks
- > Oral and written communication skills development
- > Labor market orientation and career exploration
- > Supportive services to assist in employment success
- > Pathways to Citizenship classes

ACC remains committed to helping individuals overcome language barriers, gain essential workforce skills, and integrate successfully into their communities. By providing a holistic approach to education and employment, ACC ensures that every participant has the opportunity to build a brighter, more self-sufficient future.

Funded by Oakland County Workforce Development Department



Core human need: **Public Health**



Zafer Obeid, MD Public Health Medical Director

Primary Care: Enhancing Access to Quality Healthcare

At ACC's Community Health Center, we are committed to promoting preventive care, improving overall well-being, and expanding access to essential healthcare services. Our mission is to enhance the quality and longevity of life for our community members by emphasizing early detection and proactive health measures.

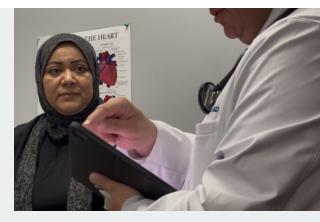
With the ongoing economic challenges, many individuals have lost both employment and access to healthcare. To bridge this gap, ACC's Primary Care Clinic provides compassionate, high-quality medical care to uninsured and underserved individuals—at little to no cost.

Located in Dearborn, our clinic offers a wide range of essential health services, including primary care, general health assessments, preventive screenings, lab work, EKGs, breathing treatments, injections, and medication application assistance. We also provide referrals and pre-screenings for specialized care. In addition to these services, we offer targeted preventive care, such as Colon Cancer screenings through Cologuard testing for eligible patients 45 and older, Prolia injections for Osteoporosis management, and routine exams for chronic conditions like Diabetes, High Cholesterol, and Hypertension.

Our clinic remains dedicated to addressing critical health concerns within our community by offering education, preventive measures, and early intervention for those at the highest risk. Through these efforts, we strive to build a healthier, more resilient community for all.

Services include:

- Routine Check-ups Annual physical exams to monitor overall health.
- Preventive Care and Health Risk Assessment Identifying risk factors and helping with lifestyle changes by screening blood pressure, cholesterol, and Cologuard testing for patients 45 years and older.
- Refugee Health Assessment Screening for Infectious Diseases: Tuberculosis (TB) and HIV and Hepatitis B
- Chronic Disease Management Ongoing care for conditions like diabetes, hypertension, asthma, and arthritis.
- Acute Illness Care Treatment for illnesses such as colds, flu, and infections.
- Lab Tests and Blood work Basic tests like blood counts, cholesterol, and glucose tests.
- Vaccinations and Immunizations
 Flu shots, B12, Prolia, and Toraidal
 Injections
- Mental Health Services
 Screening and referrals to behavioral health services
- Referrals to Specialists If needed, refer to a specialist for further evaluation.
- Minor Office Procedures Wound care, ear wash, EKG, and Breathing treatment



- Women's Health Services Including Pap smear, pelvic and breast exam, birth control counseling, and menopause management.
- Men's Health Services Prostate exams, and overall wellness advice.
- Telemedicine
 Remote consultations for non-urgent matters, especially for follow-up care.
- Patient-in-need Program
 Assist patient in getting free medication through the pharmaceutical program
- Patient Education Providing resources to understand conditions, medications, and healthy lifestyle habits

Funded by Michigan Department of Health and Human Services, Blue Cross Blue Shield of Michigan Foundation

"Dr. Obeid and his staff are always helping me. The medications I take are expensive and I cannot afford to buy, so they help me. They apply for programs for me so I can receive my medication for free."

Core human need: **Public Health**





Ramsen Dadisho, MBA Coordinator, Refugee Health

Refugee Health: Ensuring Health and Well-Being of Newly Arrived Refugees

ACC's **Refugee Health Assessment Program** provides essential health screenings for newly arrived refugees in Macomb, Oakland, and Wayne counties. This program ensures that refugees and asylees receive timely medical evaluations within 90 days of arrival in the U.S., as well as individuals on Refugee Medical Assistance (RMA) within their first eight months.

Our licensed medical professionals conduct comprehensive health assessments, which include a full review of medical history, a head-to-toe physical exam, and screenings for vision, hearing, and dental health. Patients also receive age-appropriate immunizations and laboratory tests to check for conditions such as diabetes, anemia, Hepatitis B, and parasitic infections. In addition, we provide Tuberculosis (TB) screenings for sexually transmitted infections as needed, and referrals for specialized care.



To ensure immediate medical attention, ACC strives to see all new clients within 30 days of arrival. Our team provides referrals and follow-up care for a range of health concerns, including hypertension, positive TB test results, anemia, depression, trauma, chronic pain, and dental, vision, and hearing issues.

By offering these critical health services, ACC helps newly arrived refugees navigate their healthcare needs, ensuring they have access to the support and treatment necessary to build healthy, stable lives in their new communities.

Funded by the Michigan Department of Labor & Economic Opportunity, Office of Global Michigan



Supporting Refugees Beyond Initial Health Screenings

ACC's **Refugee Health Promotion Program** builds upon the foundation of our Refugee Health Assessment Program, ensuring that newly arrived refugees receive the ongoing medical care and support they need. This program establishes a structured referral process, coordinating follow-up services to address any health concerns identified during initial screenings.

Our team works closely with refugees to coordinate medical referrals, schedule necessary appointments, and provide or arrange translation and interpretation services for medical visits, prescription instructions, and health-related information. We ensure that individuals understand their screening results, the follow-up care they require, and what to expect as they navigate the healthcare system. Additionally, we educate refugees about the U.S. healthcare system, helping them establish a relationship with a primary care physician for long-term medical care.

To further support their well-being, ACC assists with transportation to medical appointments and collaborates with local health departments and community organizations to promote positive health outcomes. Through these efforts, the Refugee Health Promotion Program empowers refugees with the knowledge, resources, and support needed to take control of their health and build a strong foundation for their future

Funded by the Michigan Department of Labor & Economic Opportunity, Office of Global Michigan

Core human need: **Public Health**



Summer Korponic, RDN, CLS Director, WIC Program

ACC's Women, Infants, and Children (WIC) Program is a federally funded Special Supplemental Nutrition Program designed to support low- and moderate-income pregnant, breastfeeding, and postpartum women, as well as infants and children up to age five who are at nutritional risk. WIC plays a vital role in improving pregnancy outcomes, promoting healthy child growth and development, and ensuring families have access to essential nutrition and healthcare resources.

Through a combination of nutrition education, supplemental foods, breastfeeding support, and healthcare referrals, WIC provides families with the tools they need to make informed choices about their health. Participants use WIC food benefits at approved grocery stores and pharmacies to purchase nutrient-rich foods that support their dietary needs, including calcium, iron, folic acid, and vitamins A & C.



WIC: Guiding Mothers, Children and Families Through Nutrition and Education



Breastfeeding Support Program

At ACC, we are committed to empowering mothers with the knowledge and resources needed to make informed decisions about infant feeding. Our Breastfeeding Support Program ensures that pregnant mothers receive guidance and encouragement from trained Breastfeeding Peer Counselors, who visit WIC sites multiple times per week. In addition, ACC has seven staff members with advanced lactation support certifications, ensuring expert assistance is available to those who need it.

The Impact of WIC

Early access to WIC's nutritional benefits increases the likelihood that pregnant women will seek prenatal care and deliver healthy-weight infants. Research has shown that WIC participation lowers anemia rates among children, increases childhood immunization rates, and significantly improves dietary intake of essential vitamins and nutrients.

By providing education, nutritional support, and critical resources, ACC's WIC program continues to make a lasting impact on the health and well-being of mothers, infants, and children in our community.

Program Partnerships

University of Michigan

- Dietetic Internship Programs

City of Detroit Health Department

- Lead Testing Program

University of Detroit Mercy's

- Rx for Reading Program

Delta Dental Foundation

- Brush Oral Health Training

Core human need: Youth Development

Program Results

360 CLIENTS 1,350



Virgil Phillips *Director, Youth Programs*

Empowering Youth Through Education, Mentorship, and Recreation

ACC's **Youth Programs** provide a safe and supportive environment for hundreds of young people, equipping them with the academic, social, and leadership skills needed to make healthy and productive life choices. Through a combination of educational activities, mentorship, and recreation, we strive to foster confidence, resilience, and a sense of purpose among at-risk youth.

ACC's The ACC After-School Program serves youth ages 9-17, offering critical support to enhance academic performance, reduce risk-taking behaviors, and improve self-esteem. Participants receive tutoring, academic assistance, computer skills training, and engage in STEM activities, service-learning projects, physical education, and recreation. Additionally, the program emphasizes substance abuse





prevention, violence prevention, and conflict resolution, helping youth build essential life skills in a safe and nurturing setting.

At ACC's Youth Recreation and Leadership Center in Detroit, we provide year-round recreational opportunities to guide youth through everyday challenges while promoting positive decision-making. These activities engage at-risk youth in a safe space outside of school hours, offering age-appropriate programming tailored to various skill levels. Those who excel academically and athletically may be invited to join ACC's Traveling Basketball Team, which competes in statewide tournaments. These competitions allow youth

to travel, gain exposure to new experiences, and build valuable teamwork and leadership skills. Many participants in ACC's after-school and recreation programs go on to pursue higher education and continue their athletic careers in college.

As part of our youth services, the ACC Mentoring Program

connects at-risk youth with fathers and adult mentors to foster strong, trusting relationships that encourage positive development. The program brings together youth, parents, and community members dedicated to strengthening families and neighborhoods. By instilling values of respect, perseverance, and academic achievement, the mentoring program helps youth build a strong foundation for success. Activities include one-on-one mentoring, social enrichment workshops, motivational presentations, tutoring, field trips, and community service projects. To celebrate individual achievements, participants are recognized with awards and trophies that reinforce positive behavior and goal-setting.

The ultimate goal of ACC's Youth Programs is to provide young people with a sense of security, belonging, and encouragement as they navigate their futures. Through education, mentorship, and recreation, we continue to inspire the next generation to reach their full potential.

Funded by Ford Philanthropy

Inaugural Detroit Connection Expo Unites Community Services

On March 19, 2024, ACC hosted its inaugural "Detroit Connection Expo" in its gymnasium to simplify access to essential city services.

By bringing together providers of legal advice, health care, and more in one location, the expo offered on-the-spot, tailored assistance that aligned with ACC's mission of breaking down barriers to crucial resources.

ACC extends its gratitude to community partners—including Detroit Public Library, Disability Attorneys of Michigan and Disability Law Group, Stand Up Wireless, Wayne Metro and Detroit Wayne Integrated Health Networks, and DTE Energy—whose support was vital to the event's success.

The inaugural Detroit Connection Expo marked a significant step in ACC's efforts to streamline service delivery and community support by uniting key providers under one roof, demonstrating the power of collaboration, community spirit, and innovative partnerships.

This vibrant event set a promising precedent for future initiatives, showing how communities can build stronger, resilient networks, and ACC looks forward to welcoming even more members as it continues to make vital resources accessible to all.







Dr. Haifa Fakhouri honored at Arab American Heritage Month Game Changer Celebration

On April 16th, Comerica Bank. the Detroit Red Wings, and the **Tigers Community** celebrated Arab American Heritage Month Game Changers at Comerica Park, just ahead of the Tigers' game. The event honored individuals who have made a significant impact in their communities.



We are incredibly proud to share that Dr. Haifa Fakhouri, a key figure at ACC, was recognized for her lifelong dedication to improving the lives of others and ensuring that core human needs are accessible to all.

"With more than 90,000 clients last year, the number of people Dr. Haifa Fakhouri and her team at America's Community Council empower through their services across southeast Michigan is remarkable," Ilitch Sports + Entertainment Director of Community Impact Kevin Brown said. "We're thrilled to celebrate Dr. Fakhouri as a Game Changers honoree for her lifelong commitment to building communities where core human services are accessible to all."

ACC's Chief Operating Officer, Mr. Odie Fakhouri, accepted the award on Dr. Fakhouri's behalf at the event, acknowledging her tireless efforts and lasting influence in the community. This recognition highlights the important work Dr. Fakhouri has done to uplift and support individuals across our region.

Congratulations, Dr. Fakhouri! Your legacy continues



WIC Receives Prestigious Awards

ACC is excited to announce that Hana Tomah, WIC Nutrition Specialist, was honored with the WIC Advanced Nutrition Specialist & Mentor Award at the 2024 Michigan WIC Training and Educational Conference on May 10th. This prestigious recognition was awarded to just four individuals statewide.

Hana was nominated by Summer Korponic, ACC WIC Director, and Stephanie Langa, ACC WIC Registered Dietitian, who both praised her exceptional contributions to the program.

Summer Korponic shared, "Hana's expertise in Michigan WIC Policy and Procedures is unparalleled. She excels in quality assurance and is the primary trainer for new staff due to her commitment to continuous learning. Hana's dedication to providing exceptional services to her WIC clients is inspiring. She sets high standards and demonstrates remarkable leadership, especially in the absence of direct oversight. Over the past 23 years, her impact on the Detroit community has been profound. Congratulations, Hana!"

Stephanie Langa added, "Hana and I collaborate closely within the WIC Office here at America's Community Council. Our partnership reflects the organization's core values of compassion, hope, and dignity. Hana's approach to nutritional counseling is a perfect embodiment of these values. She shows deep compassion for every mother and child she serves, stays up-to-date with the latest research, and empowers her clients to leave her office with a sense of dignity. We are incredibly proud of her achievement."

Congratulations, Hana, for your well-deserved recognition and your unwavering dedication to the WIC community!





Field Day for Mental Health Empowers Detroit Students for Summer Break

ACC's Behavioral Health Program hosted its inaugural Field Day for Mental Health on June 5th, 2024 at Nolan Elementary-Middle School in Detroit, providing an uplifting and interactive experience for students as they prepare to head into summer break

The event featured a series of engaging and educational stations designed to support mental well-being, including the Mood-Boost Movement Zone, SENSEsational Adventure Station,

Affirmation Station, and Fun-Zone Frenzy. Each station focused on nurturing the mind, body, and senses to help students build resilience and positive coping skills.

Mental health professionals were on-site throughout the day, offering valuable resources and guidance on coping strategies and stress management techniques. Their presence ensured that students not only had fun, but also walked away with practical tools to support their mental health during the summer months.

As the event came to a close, students left with smiles on their faces and a sense of empowerment, equipped with new skills and a supportive network. The success of this inaugural *Field Day for Mental Health* underscores the power of community and highlights the importance of addressing mental health in holistic and accessible ways.





Human Trafficking: A Growing Challenge in Wayne, Oakland, and Macomb Counties

Human trafficking remains one of the most pervasive yet underdiscussed challenges affecting communities across Wayne, Oakland, and Macomb counties.

On June 18th, 2024, ACC hosted a significant event aimed at addressing this to raise awareness and provide vital resources to clinicians and community members in the region.

The event welcomed a distinguished group of experts, including representatives from the U.S. Attorney's Eastern District office and the Department of Homeland Security. The session offered critical insights into the latest indicators, trends, and resources available for combating human trafficking.

A highlight of the workshop was the presence of U.S. Attorney Dawn Ison, who played a pivotal role in leading the discussion. The panel, which featured powerful presentations, included Assistant U.S. Attorneys, special investigators, and a survivor of human trafficking.



Panelists included:

- · Assistant U.S. Attorney Ranya Elzein
- · Assistant U.S. Attorney Sarah Cohen
- U.S. Department of Homeland Security Victim/Witness Coordinator Alex Wyatt
- Homeland Security Investigations Special Agents Sarah Pettey, Emanuel Mosley, and Stephen Webber
- Homeland Security Investigations Community Relations Officer Valentina Seeley
- · Human Trafficking Survivor Leslie King

This collaborative effort emphasized the urgency of addressing human trafficking and provided ACC's clinicians with essential tools to better identify and respond to this pressing issue. The event reinforced the commitment of local and federal agencies to combat human trafficking and support victims in the region.





Celebrating 45 Years of Community Impact

On Saturday, September 28th, 2024, ACC hosted its 45th Annual Celebration: One Blue Ocean.

This milestone occasion, which received overwhelming support, created an opportunity to network and gather with our corporate partners, stakeholders, community members, political officials, family, and friends to celebrate. A heartfelt thank you to everyone who contributed to making this event truly unforgettable!

This celebration not only reinforced our commitment to serving the community but also highlighted the exciting new projects ACC is embarking upon. Throughout the evening, speakers emphasized our unwavering mission: to deliver essential human needs to all individuals while promoting inclusivity and support for everyone.

A special congratulations to our 2024 Honorees: Global Humanitarian Leadership recipient, Sean Carroll, President and CEO of Anera, and Leadership in Inclusion recipient, U.S. Attorney Dawn N. Ison of the U.S. Attorney's Office for the Eastern District of Michigan. Their dedication and contributions inspire us all.

We would also like to extend our deepest appreciation to our key sponsors: Huntington National Bank, Ford Philanthropy, Amazon.com, Dr. Luay Haddad, Donato Group, Securatech, Weaver Media, and MGM Grand Detroit. Your generous support made this event possible and continues to strengthen our impact in the community.

Additionally, we extend a special thank you to the City of Detroit for recognizing our esteemed Founder, President, and CEO, Dr. Haifa Fakhouri, for her incredible fortitude and commitment to the 7 Mile neighborhood. In her honor, the city announced the following accolades:

- 7 Mile, between John R. and Woodward, will have a secondary name designation as Dr. Haifa Fakhouri Street.
- 7 Mile, between John R. and Woodward, will be known and erected as a Village Sign stating "Welcome to the Village of Haifa."
- A monument of Dr. Haifa Fakhouri will be installed north of ACC's 111 W. 7 Mile building, with a written appreciation of her work to the Haifa neighborhood.
- The Mayor's Office presented Dr. Haifa Fakhouri with Detroit's 2024
 Unsung Hero Award for her leadership and commitment to the lives
 of all people.
- The City Council will also be presenting and honoring Dr. Haifa Fakhouri with a City of Detroit Resolution in her name in an upcoming Public City Council Meeting.

As we reflect on 45 years of service, we remain committed to our mission of uplifting and empowering individuals and families. Thank you for being part of this journey with us. Here's to many more years of making a difference together!













Winter Warm Up & Trunk or Treat Event Supports the Community

On October 29th, 2024, ACC hosted its annual Winter Warm Up & Trunk or Treat event.

This community event distributed over 2,000 new winter coats, hats, gloves, and socks to community residents, helping ensure everyone stayed warm ahead of the winter season. The distribution took place at ACC's Youth Center Gymnasium, located at 62 W. 7 Mile.

In conjunction with the event and following the Halloween holiday, ACC also hosted its Trunk or Treat community Halloween party in the ACC Marketplace parking lot at 110 W. 7 Mile. Families and community members were invited to dress in their favorite costumes and take part in this fun-filled Halloween tradition. Creatively decorated trunks filled with treats provided children with a safe and enjoyable trick-or-treating experience.

ACC COO Odie Fakhouri explained that ACC's mission was to ensure humanity thrived in every community by providing core human needs to all people. He added that while the organization strove to ensure underrepresented communities had access to the highest quality healthcare, it also wanted Detroit to know that no one had to be cold that winter. He noted that ACC offered the best Halloween candy on the block and encouraged families to join in the fun.





The event was sponsored by Amazon, Bombas, Bob Ghannam, Imperial Market, LaFontaine Automotive Group, and Socks Galore Wholesale.





Giving Thanks: An Annual Thanksgiving Initiative

ACC once again demonstrated its unwavering commitment to the community with its Annual Giving Thanks Celebration on November 14, 2024.

Held ahead of the Thanksgiving holiday, this remarkable initiative provided 1,000 turkeys and 60,000 pounds of healthy dinner ingredients to families in need, ensuring that no table went without a meal.

Despite the rain, ACC's dedicated staff and volunteers worked tirelessly to distribute the much-needed food items. Smiles and hugs were guaranteed, as families received their holiday essentials with gratitude and joy. The event was a true testament to the power of community support and the impact of collective giving.

This effort was made possible through the generosity and partnership of organizations like Forgotten Harvest, whose support was instrumental in bringing this initiative to life. Their dedication, alongside ACC's hardworking team, ensured that thousands of individuals could celebrate Thanksgiving with dignity and warmth.

ACC remains committed to serving the community through meaningful programs that uplift those in need. The Giving Thanks Celebration not only provided nourishment but also reinforced the importance of unity and compassion, values that define ACC's mission.

We extend our heartfelt gratitude to our partners, volunteers, and supporters who made this initiative a success. Together, we continue to make a profound difference in the lives of so many.





Spreading Holiday Joy: ACC Partners with Friends of Foster Kids

During the month of December, ACC was deeply honored to partner with Friends of Foster Kids this holiday season to bring the magic of Christmas to foster children across Oakland, Wayne, and Macomb County.

This heartfelt collaboration ensured that hundreds of children, who might not have had a Christmas otherwise, experienced the joy and warmth of the season.

ACC's Chief Operating Officer, Odie Fakhouri, had the privilege of touring the Friends of Foster Kids facility alongside the organization's founder, Theresa Toia. What they witnessed was nothing short of inspiring—a warehouse brimming with books, toys, bikes, and countless other gifts, all collected with the goal of making Christmas brighter for children in foster care.

The incredible team at Friends of Foster Kids, along with dedicated volunteers, worked tirelessly to sort, wrap, and organize deliveries to ensure that every child received a special gift. Their unwavering commitment to bringing joy to these children is a powerful testament to the difference we can make when we come together as a community.

This partnership was more than just about giving gifts; it was about spreading hope and love to those who need it most. The holiday season is a time for generosity and compassion, and this initiative exemplified the true spirit of giving. ACC is grateful for the opportunity to support such an impactful cause and looks forward to continuing its mission of service and support for the community.



ACC Founder Dr. Fakhouri Featured in Global JENAN Curriculum for Children in Gaza

We are proud to share a remarkable moment of recognition and inspiration within our community. Dr. Haifa Fakhouri, ACC Founder, President & CEO, has been selected by the Global Schoolhouse Initiative (GSI) as the featured character in their groundbreaking JENAN educational curriculum—a program designed to cultivate peace, resilience, and hope for children in Gaza and other underserved communities around the world.

As part of this initiative, a new character named "Dr. Haifa" will be introduced—an expert and guide who offers support, encouragement, and practical life lessons throughout the curriculum. This character, inspired by Dr. Fakhouri herself, will serve as a beacon of wisdom and compassion, helping young learners navigate emotional challenges and build a foundation for unity and peace.

There will be a short story introducing Dr. Haifa—who she is, where she comes from, and the legacy she has built—to instill a sense of pride and inspiration in the children. Her narrative will also emphasize values of perseverance and achievement, encouraging children to take pride in their culture and heritage. Throughout the curriculum, Dr. Haifa will provide advice and recommendations in the format of "Dr. Haifa Says," similar to a popular "doctor's advice" format, offering guidance and knowledge to students.

Dr. Haifa's interactions with other characters in the curriculum will help reinforce the importance of education, teamwork, and community. She will serve as a role model who instills confidence in the children, showing them that their



culture and identities are valued and respected. This character will contribute to making the JENAN Curriculum feel more personalized and meaningful to the children, creating a sense of belonging within the learning material.

This honor extends far beyond a single recognition—it is a celebration of ACC's mission and the collective dedication of our community. GSI chose Dr. Fakhouri not only for her individual contributions, but as a tribute to ACC's unwavering commitment to global education, community empowerment, and the pursuit of a better future for all.

The creation of the JENAN program was sparked by a shared vision for global impact. In alignment with ACC's mission to alleviate human suffering regardless

of geography, our own Odie collaborated with Jenan Matar, a passionate human rights advocate and talented writer.

Together with GSI, they brought this life-changing curriculum to life. The decision to feature Dr. Fakhouri came as a heartfelt and unexpected gesture from GSI—one that we receive with deep gratitude.

This milestone reminds us that the work we do at ACC continues to ripple outward, reaching children and communities who need hope the most. It is a powerful affirmation of the values we hold dear—and the lives we are committed to uplifting.

ACC Expands Campus Footprint with Landmark City Council Approval



In a bold and visionary step forward, ACC is set to develop a groundbreaking Youth Development Center at 19159 John R Street—part of a transformative 2.3-acre property acquired by ACC in 2020 during the height of the COVID-19 pandemic. This site, strategically assembled alongside properties at 20 W. 7 Mile and 40 W. 7 Mile, marks the foundation of catalytic community development project

In partnership with the City of Detroit, ACC achieved a major milestone in 2024 by successfully negotiating a land swap agreement that added eight additional, strategically located parcels to our Village of Haifa Campus. This critical expansion lays

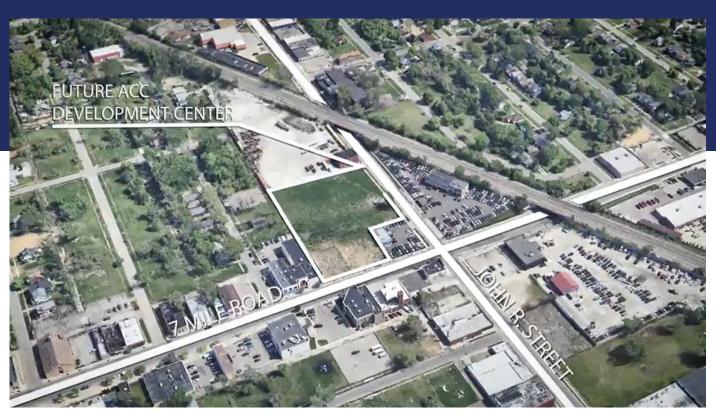
the groundwork for a vibrant, inclusive community hub designed to support refugee and low-income families with dignity, purpose, and hope.

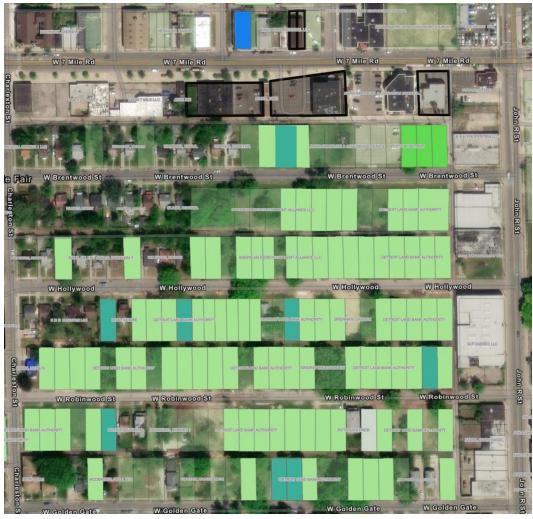
In a separate, equally transformative agreement with the City of Detroit and the Detroit Land Bank Authority, ACC secured 94 largely contiguous lots. This acquisition will allow us to integrate housing and long-term settlement support into our existing portfolio of refugee and low-income services. Our goal is to create a seamless, dignified journey for refugees—from arrival and resettlement to achieving full independence and financial dignity.

This vision—anchored in our belief that all people deserve more than

just survival—represents a new model of community care. The Village of Haifa Campus will be a place where individuals and families not only rebuild their lives but also envision new futures. With integrated wraparound services, including education, Marketplace, health and wellness, and more, ACC's comprehensive approach will set a new national standard for human services.

There is currently no campus like this in the state—or the nation. We are building more than the buildings; we are building new systems, pathways to belonging, empowerment, and lasting change.







HEADOUARTERS

363 W. Big Beaver Road, Suite 300 Troy, MI 48084 (248) 559-1990

YOUTH CENTER

62 W. Seven Mile Road Detroit, MI 48203 (313) 369-3100

RESOURCE CENTER

55 W. Seven Mile Road Detroit, MI 48203 (313) 369-4700

PUBLIC HEALTH CENTER

201 W. 7 Mile Road Detroit, MI 48203 (313) 369-4730

Behavioral Health

ACC-Detroit-Wayne County Mental Health Services 62 W. Seven Mile Rd., Detroit, 48203 (313) 893-6172

ACC-Detroit-Wayne County Mental Health Services 13840 W. Warren Ave., Dearborn, 48126 (313) 581-7287

ACC-Macomb County Mental Health Services 34628 Dequindre Rd, Sterling Heights, 48310 (586) 939-5016

ACC-Oakland County Mental Health Services 363 W. Big Beaver Road, Suite 315, Troy, 48084 (248) 354-8460

Community Outreach Programs

Marketplace

110 W. Seven Mile Rd., Detroit, 48203 (313) 369-3100

Senior Services - Focus: HOPE Program

St. George Outreach Center 2160 E. Maple Rd., 1st Floor, Troy, 48083 (248) 583-0167

Youth Recreation and Mentoring Program

62 W. Seven Mile Rd., Detroit, 48203 (313) 369-3100

Department of Health and Human Services (DHHS)

Wayne County Office

DHHS-Cadillac Place/Oakman

3040 Grand Blvd., Ste. L450, Detroit, 48202 (313) 456-6991

DHHS - Greenfield/Joy Rd.

8655 Greenfield Rd., Detroit, 48228 (313) 943-5285

DHHS - Hamtramck

12140 Joseph Campau, Hamtramck, 48212 (313) 366-1955

DHHS - Seven Mile

55 W. Seven Mile Rd., Detroit, 48203 (313) 369-4733

DHHS - Inkster

26355 Michigan Avenue, Inkster, 48141 (313) 792-7521

Oakland County Office

DHHS - Madison Heights

30755 Montpelier, Madison Heights, 48071 (248) 583-8784

DHHS - Southfield

25620 W. Eight Mile Rd., Southfield, 48033 (248) 262-6497

DHHS - Troy

363 W. Big Beaver Road, Suite 235, Troy, 48084 (248) 588-1994

Macomb County Office

DHHS - Macomb County

13041 E. 10 Mile Road, Warren, 48089 (586) 427 0600

DHHS - Sterling Heights

41227 Mound Road, Sterling Heights, 48313 (586) 254-8112 / (586) 254-8111

Job Training & Placement

Refugee PATH Program – Oakland County 363 W. Big Beaver Rd., Suite 235, Troy, 48084

(248) 588-1994

ESL/Employment Program

363 W. Big Beaver Rd., Suite 235, Troy, 48084 (248) 588-1994

Public Health Services

Primary Care Clinic

13840 W. Warren Ave., Dearborn, 48126 (313) 846-8156

Refugee Health Programs

363 W. Big Beaver Rd., Suite 300, Troy, 48084 (248) 559-1990

Substance Use Prevention Program - Detroit

55 W. Seven Mile, Detroit, 48203 (313) 369-4739

${\bf Substance\ Use\ Prevention\ Program-Oakland}$

363 W. Big Beaver Road, Suite 315, Troy, 48084 (248) 354-8460

WIC Program – 7 Mile (Detroit)

201 W. Seven Mile, Detroit, 48203 (313) 369-4730

WIC Program - Highland Park (Wayne Co.)

201 W. Seven Mile, Detroit, 48203 (313) 369-4730

WIC Program - Joy (Detroit)

8655 Greenfield, Detroit, 48228 (313) 369-4730

WIC Program - River Rouge (Wayne Co.)

550 Eaton St. Room 170, River Rouge, 48218 (313) 369-4730

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@accmichigan



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Auxiliary aids and services available upon request to individuals with disabilities.

www.myacc.org