

Provide
core human
needs to
all people.



Annual Report
2021-2022





MISSION

**Provide core
human needs
to all people.**

WHO WE ARE

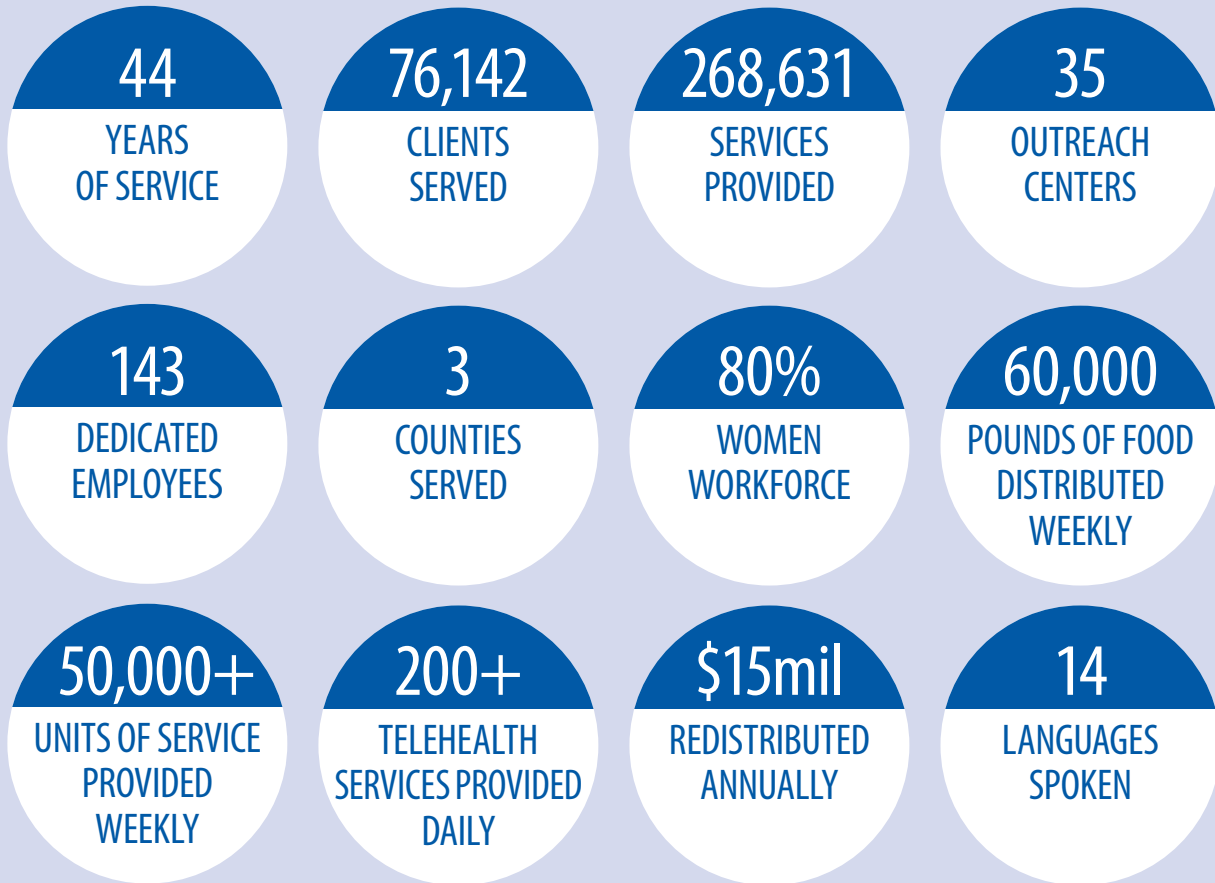
Over the past 44 years of providing Health and Human Services to the vulnerable and underserved communities in the State of Michigan, ACC has evolved from an organization that focused on serving a specific population to one that serves all people of all ages and backgrounds. The profile of the person needing our services has stretched beyond one culture or background. ACC's services provide a holistic approach to care by providing health, education, employment, youth and community development programs.

ACC is strong in its dedication of "Making a Difference" in the lives of those we serve and is proud to serve the diverse multi-ethnic communities of Southeastern Michigan.

CONTACT US

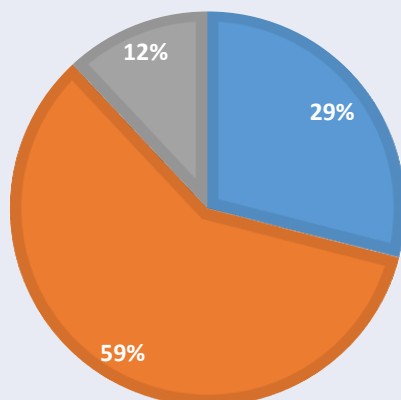
To learn more about ACC programs and services,
please visit: **www.myacc.org**

ACC By Numbers



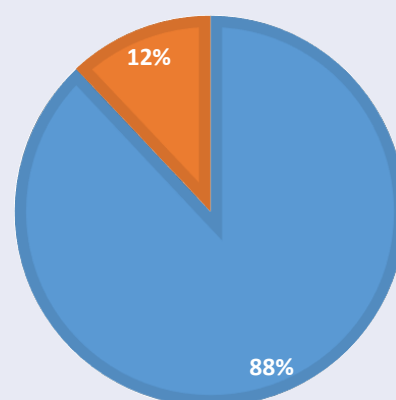
REVENUE BY FUNDING SOURCE

■ FEDERAL ■ STATE/MUNICIPALITY ■ LOCAL (foundations, other)



FUNCTIONAL EXPENSES

■ PROGRAM COSTS ■ MANAGEMENT/GENERAL COSTS





Haifa Fakhouri, Ph.D.
Founder, President and CEO

Message from ACC Founder, President and CEO

Dear Friends,

For 44 years, ACC has served the needs of our multicultural community. Despite the ongoing effects of the pandemic, ACC continued to serve in 2022, with even more assistance and involvement in the community.

Since 1979, it has been our mission to maximize the skills, resources and expertise of our clients in southeast Michigan and support the overall wellbeing of the community.

We are now in our fifth decade of ACC's ongoing and vital commitment to support and empower the clients we serve to realize a better future for themselves, their families and their communities.

Even with the challenges COVID-19 and global unrest put before us, ACC was up to the task, continuing to provide critical services needed in the community. ACC leadership recognized and responded to these threats, and the increased demand for basic human needs and the need to establish health and education equity for our clients.

We remain committed to supporting the nearly 100,000 individuals we serve each year, including providing basic human needs, including food, clothing and access to health care. Our weekly Marketplace food program continued uninterrupted, as the need for fresh food remains as food insecurity grips the community. We served more than 5,000 families who came through our doors each week, equating to nearly 60,000 pounds of food per event to those in need. This included fresh vegetables, dairy items, meat products, juices and snacks. Through this program, families also receive nutrition education as well as supportive resources and referrals.

2022 was a productive year for ACC. Here are some of the highlights and a peek at things to come.

For the first time in three years, we were able to host our Gala, which was a sold-out affair. As always, we honored those making a significant impact in our community and welcomed Governor Whitmer as our special guest. Many thanks to Huntington Bank, who served as our major sponsor for the evening.

ACC is proud to say we passed our Commission on Accreditation of Rehabilitation Facilities (CARF) survey accreditation with the best report we have received in the past three evaluations. Congratulations to our thorough, caring team for making this happen.

We continued our investment in ACC's Detroit campus on 7 Mile Road. We made building improvements which included a new gym floor, signage, benches, and pads, and new awnings and exterior signage. Our bank branch, the only one serving this community, became a Huntington Bank, who plans to expand the branch and its offerings.

Core to ACC's mission, we continued to serve those affected by crisis. We expanded the Refugee Health Program for those arriving from Afghanistan - providing additional programs to meet the needs of this newly arrived group to America. We also were proud to attend the Governor's lunch in April 2022 to advocate for Mental Health and Refugees.

To better serve our clients and employees, we hired new, incredible staff members in our HR and Staff Development Departments along with Behavioral Health Directors and Supervisors. What a great team!

ACC was recognized by our longtime partner, Forgotten Harvest, for going above and beyond to provide for the community. On some of the worst winter weather days, when Forgotten Harvest was unable to bring food to our weekly Fresh Market distribution, and the event would have been canceled, ACC purchased thousands of dollars' worth of gift cards so our clients wouldn't miss a week of food during these winter storms.

We renovated and opened a new Public Health building, housing our WIC program. Speaking of buildings, we renewed our lease for another five years at our headquarters in Troy, keeping us centrally located to serve the needs of the tri-county area.

We further deepened our partnership with Detroit Health Connection, leasing all of 111 W. 7 Mile Road space. This created 25 new jobs for

the surrounding neighborhood.

As always, ACC was there to provide Thanksgiving dinners and winter clothing for our clients. Our Winter Warm Up Coat event provided more than 1500 coats, hats and gloves and the annual Giving Thanks Celebration event fed over 550 with turkeys and all the trimmings.

ACC provided 700 hundred headphones to Key Elementary in Oak Park. Students there were in desperate need of headphones in order to complete their online work and tests. The school has many underserved and immigrant students that need the computer to read to them so they can better understand and learn. We were honored to support this initiative.

As we look ahead to 2023 and beyond, here's a sneak peek at some of the initiatives planned:

ACC will continue to grow and rise to the needs of the state when it comes to refugees and health. We will welcome new populations as the world faces turmoil, specifically those displaced by the war in Ukraine.

We will be announcing exciting new partners and grants. Stay tuned for some big announcements coming soon.

And, of course, ACC will continue to serve ALL people, implementing innovative and essential services and providing core human needs to anyone in need.

As our mission and vision expand to more of a national and global approach, we continue to explore the possibility of a new name and branding to accurately reflect our continued expanding multicultural client base and our unwavering commitment to serve the community. We'll keep you posted on these exciting developments.

Whether you are a board member, funding partner, volunteer, contributor, staff member or friend of ACC, please know that you are the reason we are able to serve nearly 100,000 individuals a year at 40 outreach centers in the tri-county area. Thank you for your dedication and support. Stay healthy and safe.



Board of Directors



Nancy Hanoosh
Chairwoman of the Board



Robert Ghannam
Vice Chairman



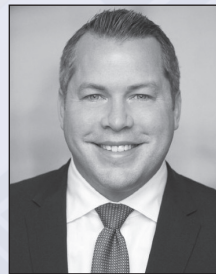
Susan Brueckman
2nd Vice Chairman



Renee Hanna
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Robert Hemrick Jr.



Samer Jaafar



Mary Kiezi



Donnell White

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Shukri David, M.D.

Tarik Daoud

Abe Munfakh

Salman Sesi

Tallal Turfe

Core human need: Behavioral Health



Faten Bazzi, MS, LLP
Director, Behavioral Health

Behavioral Health Programs

ACC's Behavioral Health Division is a comprehensive, community-based, outpatient program, committed to the prevention and treatment of psychological and social. The program provides culturally sensitive services that are cost effective, consumer-driven and represent the highest standards of the profession. ACC helps consumers develop their inner potential and empowers them to become valuable and productive members of the community. The mission of the Behavioral Health Program is to improve the quality of life of those individuals who seek its assistance.

ACC is committed to providing comprehensive, culturally sensitive and competent outpatient behavioral health services that are cost effective, consumer-driven and represent the highest standards of the profession. ACC's five conveniently located outpatient clinics in Oakland, Macomb, and Wayne counties offer quality behavioral health services.

In partnership with



**WAYNE STATE
UNIVERSITY**



Services include:

- Psychiatric Evaluations, Medication Reviews and Consultation
- Psychological Testing and Evaluation
- Case Management and Supports Coordination
- Specialized Residential Case Management
- Individual, Family and Group Counseling
- Substance Abuse / Co-Occurring Treatment
- Community Outreach and Education
- Home-Based Infant Mental Health 0-6 years
- Home-Based Services 7-21 years
- School Based Mental Health Initiative

Funding provided by Macomb County Community Mental Health, Oakland Community Health Network and Detroit Wayne Integrated Health Network



ACC has been a CARF accredited organization for more than 3 decades. In 2022, ACC received **its highest overall CARF report**. CARF is an international and independent, nonprofit accreditor of health and human services, which conducts a rigorous pressure-test of ACC organizational and program standards' continuous quality improvement framework.

An excerpt from the CARF Report Executive Summary:

"The organizations leadership is noted for the competent and objective approach it takes to day-to-day operations and for its steadfast commitment to high-quality client care. The direct service professionals working in the treatment and service programs are strongly devoted to the recovery and growth of the clients and to the organization's long term success." — CARF

Substance Use Prevention Programs

Program Results

7,507

CLIENTS

54,108

SERVICES



Shaneen Jones
Director, Substance Use Prevention

ACC's Oakland County and Detroit Substance Use Prevention Programs work to prevent substance use and risky behavior in program participants through education, collaboration with other community agencies and effective programming that delivers a consistent prevention message. Programs aid in reducing underage alcohol, tobacco, and other drug (ATOD) use.

FOUR MAJOR SERVICES:



Education



Information dissemination



Community-based support



Environmental change

Program goals are met through the implementation of Botvin Life Skills Training Programs, Strengthening Families Programs, educating vendors, organizing Youth Coalition Programs to give youth the chance to take the lead in developing strategies for prevention among their peers, collaborate with other organizations/coalitions, and conduct needs assessments to document the continuing need for prevention services.



MICHIGAN CERTIFICATION BOARD FOR ADDICTION PROFESSIONALS

ACC's Substance Use Certified Prevention Specialists (CPS) are instrumental in meeting the needs of the youth and parents. Prevention staff host monthly parent meetings to discuss topics pertinent to their child's growth and behavioral development such as: Effective communication, anger management, home structure, after school regimens, time management, cultural understanding and differences as it relates to assimilation, and war trauma PTSD. These gatherings allow parents to seek help, feedback and opinions from other parents and caregivers experiencing the same challenges.

"This program has been a stepping-stone and an initial spark in my development as, a life-long learner, young entrepreneur, and philanthropist. Today, I am a senior at Wayne State University as a pre-medical student majoring in Women's Studies and minoring in Africana Studies. Thanks to this program, I have been able to develop major life principles that has helped me become a leader in my community."

~ Destiney Mohammed



Funded by the Oakland Community Health Network and Detroit Wayne Integrated Health Network

Core human need: Basic Needs

Winter Warm Up

This annual event is held in the fall in preparation of the coming cold winter months to aid clients with those basic needs necessary to stay warm and safe. ACC provided over 1,500 warm winter coats, hats, gloves and socks to community members and schools in need across Southeastern Michigan.

This year's Winter Warm Up was held in conjunction with ACC's Trunk or Treat event. Following the coat event children and families enjoyed a special celebration which included: trick or treating, prizes, games, snacks, face painting and more!



Giving Thanks Celebration

With a line that wrapped around the block, ACC's annual Giving Thanks Celebration provided community members with a turkey and all the trimmings. ACC was proud to serve over 550 families and assist in making this year's Thanksgiving meal a reason for families to gather and celebrate what they are thankful for.

Thank you to this year's Winter Warm Up and Giving Thank Celebration Sponsors: Sponsors of ACC's Giving Thanks Celebration include Amazon, Bob Ghanam, Ciena Healthcare, Comerica Bank, DTE, Faygo, Frito Lay, Great Lakes Baking, Great Lakes Coca Cola Bottling, Hollywood Casino at Greektown, Imperial Market, Kroger, Meijer, Motor City Casino and Pepsi.



Multicultural Awareness Training

Reflected in the various activities offered to students, government agencies, and the community, the Multicultural Awareness Training program is a comprehensive cultural diversity and sensitivity training program that promotes appreciation and tolerance of cultures in the Middle East. Tailored to meet the needs of the targeted audience, this creative cultural program is a key component in ACC's mission to promote diversity, equity and inclusion for a safe, healthy, and peaceful community.

Senior Citizen Services

In partnership with Focus: HOPE, ACC Senior Citizen Services provide monthly food items to low income senior citizens age 60 and older residing in Oakland and Macomb county. Services are available at ACC's office located in the Troy based St. George Community Center.

In addition to emergency food services, ACC conducts a series of ESL classes to area senior living homes. Classes also provide enrichment on a variety of topics such as mental health, healthy living and a number of other areas.



ACC Marketplace

Program Results

36,163

CLIENTS

52,486

SERVICES

In December 2011, ACC established its partnership with Forgotten Harvest and kicked off its fresh food program which distributed food to those in need from its Youth Center in Detroit.

As a result of the growing need, in November 2017, ACC was able to expand its program through the support of funding from the U.S. Department of Health & Human Services, Administration for Children & Families Office of Community Services. This funding allowed ACC to renovate a dilapidated 3,000 sq. ft. building to create the ACC Marketplace, located at 110 W. 7 Mile Road in Detroit. The building has enabled ACC to increase its food distribution operations, and with a commercial refrigerator and freezer, ACC is able to keep food on hand to assist community member with emergency food support in addition to the weekly program.

Today, ACC's Marketplace Program has grown to be one of Forgotten Harvest's largest distribution sites. Currently, every Thursday ACC provides over 60,000 pounds of fresh food to hundreds of families and individuals utilizing a drive-thru model.

VOLUNTEERS!

The Fresh Market Food Program is made possible through its partnership with Forgotten Harvest and the generosity of volunteers.

If you, your school or company is interested in volunteering please contact ACC at 248-599-1990.



"This is very helpful, it's very helpful for me and my children. I'm on one of the ones with no food right now and I've been through a lot. And I got a call saying there's a food giveaway and I made it here. I'm so thankful for ACC and what they doing."

~ Iyanna Davis, Fresh Market Program recipient



Core human need: Social Services

Program Results

13,471

CLIENTS

26,508

SERVICES



Ratib Haddad, Ph.D.
Director, ACC-DHHS

ACC leads by action, as the only social service agency housed in the State of Michigan's Department of Health and Human Services (DHHS). ACC's DHHS Program staff are located across Wayne, Oakland and Macomb County. ACC's ability to assist the state's DHHS program has greatly increased the effectiveness in reaching out and serving those most vulnerable.

As a culturally diverse organization, ACC's multi-lingual staff possess the language skills and cultural knowledge to effectively serve the non-English speaking populations in Southeastern Michigan. ACC has been instrumental in establishing a foundation of services necessary to meet the needs of this growing population.

Services provided:

- Provide interpretation and translation services for those seeking DHHS services
- Attend and assist with interpretation for all interviews, annual reviews and home visits
- Orient and familiarize clients with the rules, regulations and eligibility guidelines that relate directly to the DHHS forms and policies



- Provide informational sessions and referrals to employment programs, vocational training and/or ESL Classes
- Assist clients with completing DHHS forms and online applications.
- Provide remote/tele-health services, as necessary
- Follow up with and respond to the State Medical Review Team (MRT)

Funded by the Michigan Department of Health and Human Services

14

ACC-DHHS staff speak 14 different languages and dialects, including sign language. This allows ACC to serve clients of all ethnicities and backgrounds.

"As a family we were absolutely in need for everything, shelters, food, health coverage. In addition, we don't speak English at all, me and my entire family as well. I came to Greenfield DHHS Office and ACC's staff welcomed me and my family and they helped us get everything we need. By the way, they are still helping us up today and they manage to make our life great and I thank you all for the great help we received." ~ Aquile Al-Mousawai



Core human need: Employment and Training

Program Results

301

CLIENTS

2,064

SERVICES



Abid Abdullah, Ph.D.
Director, Oakland County PATH

ACC Bridge Program

The ACC Bridge Program offers instruction and support leading to better quality employment and economic self-sufficiency. The program focuses on City of Detroit residents, building career pathways to move participants forward with adult education, support learning and obtaining new skills with a clear career emphasis on employment. Its mission is to empower each individual by providing them with essential skills and resources needed to become independent and to live their lives at full potential. The program also helps local businesses find the skilled workers they need by referring qualified job seekers and providing support in retaining placed workers.

The vision of Bridge Program and its stakeholders reflects the well-established and ongoing work of dedicated staff to align a wide range of services while also providing high-quality customer service to all qualified job seekers, employers and community partners.

Funded by the W.K. Kellogg Foundation



ACC Oakland County PATH/ Refugee Program

ACC's Oakland County Partnership, Accountability, Training and Hope (PATH)/ Refugee Program is part of Oakland County Michigan Works! The program is designed to help the refugee families with limited English speaking abilities who are public assistance recipients to secure them employment, gain work experience and be self-sufficient.

The ACC PATH/Refugee program is the only program in Oakland County that serves refugees from all backgrounds and ethnicities, especially those who come from the Middle.

All our clients are individuals referred from Oakland County DHHS Department who do not speak English at all or whose English is very limited that does not help them move on freely with their daily lives.

Program services include but are not limited to:

- General and individual orientation
- Applicant Eligibility Program (AEP)
- Community Services
- Job readiness/ Job Search
- Interview Techniques
- English as a Second Language (ESL) classes
- Child care
- Job skill training
- Computer skill
- Supportive service
- Resume writing

Funded by Oakland County Workforce Development Department



Adult Education and Employment Program

ACC's English as a Second Language (ESL) and Employment Training Program specializes in providing ESL services in addition to financial literacy, job search, job readiness and employment services. Through a classroom setting, participating clients are given the opportunity to enhance their language and employability skills.

ACC's program provides the following services to enhance clients' marketability:

- Basic literacy and life skills development
- Digital Literacy (Computer Training)
- Development of goals and employment plans
- English as a Second Language Services
- Job readiness and skills training
- Job search resources and banks
- Oral Communication Skills
- Orientation to the labor market
- Supportive services
- Written communication skills
- Path to Citizenship classes

Funded by DTE Foundation and Huntington Foundation



"I'm now same as American people and I feel proud of myself. Without a citizenship classes provided by ACC I couldn't be a U.S. Citizen. I'm so so happy."

~ Samira Almuhan

Core human need: Public Health



Zafer Obeid, MD
Public Health Medical Director

Primary Care Program

ACC's Community Health Center focuses on implementing preventative methods, improving quality of life, advancing healthcare access and cost issues. Our goal is to increase the health quality and longevity of our clients, by increasing early detection and prevention measures.

With the current economic conditions many people have lost their jobs and access to health services. ACC's primary care clinic reaches out to those without health insurance by providing medical attention at little to no cost. Located in Dearborn, the clinic provides high quality healthcare services to the uninsured and medically underserved. Services include primary care, general health assessments and screenings, lab work, EKG, breathing treatments, injections, preventative care, applications for medications, pre-screenings and referrals. Other preventive services include Cologuard testing for those patients 45 years and older who qualify for Colon Cancer screening, Prolia injections for Osteoporosis, maintenance exams for Diabetes, High Cholesterol and Hypertension.

The clinic focuses on the impact of health issues in the community, health promotion and prevention measures, and appropriate screenings for high-risk individuals.

Funded by Michigan Department of Health and Human Services, Blue Cross Blue Shield of Michigan Foundation



"Dr. Obeid and his staff are always helping me. The medications I take are expensive and I cannot afford to buy, so they help me. They apply for programs for me so I can receive my medication for free."

Minority Health Community Capacity Building Initiative Program

ACC's Minority Health Community Capacity Building Initiative Program's

main goals are to collaborate with local health and social services providers to provide culturally and linguistically appropriate education regarding determinants of health inequity for Arab Chaldean American and African American population as well as to work directly with clients of ACC's Community Health Centers to collect data needed to identify and address social determinants of health and to refer to services that will assist in addressing these issues.

The goal is to inform a large number of Arab Chaldean and African American community members of the program initiative and to provide information concerning identifying and addressing causes of health inequity. ACC developed and implemented culturally and linguistically appropriate assessment of the Arab and Chaldean American and African American community on knowledge, attitudes, and perceived barriers to equal health care in the form of a Social Determinants of Health questionnaire.

The outcome of this initiative is that data gathered positively contributes in MDHHS OEMH efforts to eradicate health inequities among ethnic and racial population in Michigan. In addition, Arab Chaldean American and African American clients served by ACC will recognize and receive support to address social determinants of health, and will have the necessary tools needed to access to equal health care and eradicate health disparity among Arab Chaldean American and African American groups.

Funded by Michigan Department of Health and Human Services, Office of Equity and Minority Health

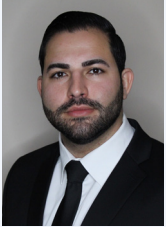
Program Results

18,355

CLIENTS

131,646

SERVICES



Ramsen Dadisho, MBA
Coordinator, Refugee Health

Refugee Health Assessment Program

ACC's Refugee Health Assessment Program provides the initial health assessment for newly arrived refugees in Macomb, Oakland and Wayne Counties. Those eligible include all newly arrived refugees/asylees within 90 days of arrival to the U.S. and those on Refugee Medical Assistance (RMA) within 8 months of their arrival

ACC's licensed medical personnel provide comprehensive health assessments and medical screenings. Each new patient receives age appropriate exams which includes, review of the written medical history and head-to-toe review of body systems, as well as a gross evaluation of vision, hearing, and dental screen. Clients also receive age appropriate immunizations, laboratory exam services to check for health concerns such as diabetes and anemia, Hepatitis B, parasites, Tuberculosis (TB) testing, testing as needed for sexually transmitted diseases and referrals.

ACC's health assessment program sees clients within 30 days of arrival to ensure immediate medical attention and health care. Referrals and follow up care provided by the program doctors assists clients in receiving treatment for health concerns such as hypertension, positive TB test results, anemia, depression and trauma, and overall health concerns such as chronic pain, dental, vision, and hearing issues.

*Funded by
the Michigan
Department of
Labor & Economic
Opportunity, Office of
Global Michigan*



Refugee Health Promotion Program

ACC's Refugee Health Promotion Program is an extension of ACC's Refugee Health Assessment Program. The Health Promotion Program establishes a referral process to include coordination for provision of follow-up services needed as a result of the client's health screening.

Services include:

- Coordinate medical referrals and schedule appointments for refugees who require follow-up services
- Provide or arrange translation and interpretation for medical appointments, health-referral related information and medications.
- Ensure refugees understand the results of their initial health screening, what follow up is needed and what to expect going forward.
- Educate refugees about the U.S. health system.
- Ensure refugees obtain a primary care physician for ongoing medical treatments.
- Provide transportation to medically related appointments
- Communicate with local health departments and community organization to ensure healthy outcomes.

*Funded by the Michigan Department of Labor & Economic
Opportunity, Office of Global Michigan*

Women, Infants and Children (WIC) Program



Summer Korponic, RDN, CLS
Director, WIC Program

What is WIC?

ACC's Women, Infants, and Children (WIC) is a federally-funded Special Supplemental Nutrition Program serving low and moderate income pregnant, breastfeeding, and postpartum women, infants, and children up to age five who are found to be at nutritional risk.

WIC has demonstrated a positive effect on pregnancy outcomes, child growth and development. The program provides a combination of nutrition education, supplemental foods, breastfeeding promotion and support, and referrals to health care. Participants exchange WIC food benefits at approved retail grocery stores and pharmacies. WIC foods are selected to meet nutrient needs such as calcium, iron, folic acid, vitamins A & C.

Facts about WIC

- The earlier a pregnant woman receives nutritional benefits from WIC, the more likely she is to seek prenatal care and deliver a normal weight infant.
- WIC participation lowers the rate of anemia among children, leads to higher rates of immunization against childhood diseases and significantly improves children's dietary intake of vitamins and nutrients.

Funded by City of Detroit Health Department and Wayne County Health Department



Breastfeeding Support Program

The ACC WIC program is dedicated to providing our pregnant mothers with the support they need to make an informed choice on how they will feed their new baby once he or she arrives. Breastfeeding Peers visit our sites 2-4 days per week. In addition, ACC currently has 7 staff with advanced lactation support certifications.

Project Fresh

WIC Project FRESH is a program that makes fresh produce available to low-income, nutritionally at-risk consumers, through Michigan farmers' markets. ACC provides around 375 families with Project FRESH. Project FRESH is a program for WIC families to receive \$25 in coupons to spend at local farmer's markets to buy Michigan grown produce. The clients received nutrition education from ACC staff to show them ways to use Michigan produce they may not be familiar with.

Program Partnerships

- University of Michigan
 - Dietetic Internship Programs
- City of Detroit Health Department
 - Lead Testing Program
- University of Detroit Mercy's
 - Rx for Reading Program
- Delta Dental Foundation
 - Brush Oral Health Training



Core human need: Youth Programs

Program Results

345

CLIENTS

1,819

SERVICES



Virgil Phillips
Director, Youth Programs

ACC's Youth Programs provide a safe haven for hundreds of youth. Services include educational activities tailored to develop and enhance academic and social skills while promoting leadership skills in order to gear youth in making healthy and productive decisions to improve their quality of life.

The ACC After-School Program provides at-risk youth ages 9 -17 with the support and essential life skills needed to improve academic status, reduce risk-taking behaviors, increase accessibility to health services, and improve youth sense of self-image. Services include academic assistance, tutoring, computer skills training, STEM activities, service learning projects, physical education and recreation, mentoring, substance abuse prevention, violence prevention and conflict resolution.

Recreational activities for youth are provided year round at ACC's Youth Recreation and Leadership Center in Detroit to assist in guiding youth through everyday challenges and promote healthy life choices. Recreational services attract and engage at-risk youth while providing a safe place to be when not in school. Activities are age appropriate and tailored to all skill levels. Those with advanced skills and



"ACC is the reason I thrive on and off the court. I will definitely come back when I finish college to continue to be a part of the program as a leader and mentor." ~ Keon Henderson, ACC youth program participant and Senior at Oak Park High School with a 3.8 GPA.

who are performing well in school, are invited to be a part of ACC's Traveling Basketball Team. ACC's travel basketball team participates in state wide competitions. These competitions provide youth with the opportunity to travel and gain exposure to new experiences. As a result of ACC's youth after school programs and recreational activities, many of ACC's students continue their education and athletic careers in college.

As part of its youth services, ACC's Mentoring Program provides at-risk youth an opportunity to develop strong and trusting relationships with their fathers and other adult mentors. The mentoring program brings together youth, fathers, and other caring adults interested in keeping families and neighborhoods together. The program works to teach youth to value respect and inspires them to stay in school and achieve. Activities include one-on-one mentoring, social enrichment workshops, motivational presentations featuring guest speakers, tutoring, field trips, and community service. As a result of individual achievement, program staff reward

youth with trophies to promote successful behavior and encourage goal-setting. The mentoring program's ultimate goal is to provide youth with a sense of security and establish trusting relationships to improve their future's prospects.

Funded by Ford Motor Company Fund and FCA Foundation



ACC had a ball!

For the first time in three years, ACC hosted its well-known annual Civic and Humanitarian Awards Gala on Saturday, September 24, 2022 at the Detroit Marriott Renaissance Center.

ACC's gala celebrates our organization's anniversary and honors individuals who affect change in the community. The event hosted an estimated 500 guests. The gala provides ACC with an opportunity to promote our mission, vision and to also bring together a wide range of community members from various professional fields and cultures. Funds raised through gala sponsorships and ticket sales benefit ACC's many programs and services.

Roop Raj of Fox 2 News kicked off the evening's program by welcoming all in attendance and sharing some of the success stories ACC has accomplished over the past years since the last gala. The gala's major sponsor this year was Huntington National Bank, a committed partner to ACC and those we serve.

ACC had the pleasure of welcoming Governor Gretchen Whitmer at the event. The Governor provided opening remarks where she shared in ACC's milestone occasion by commending ACC for its dedication and commitment to meeting the needs

of the community and providing services that truly have a positive impact in the lives of those across the State.

This year, ACC honored Regional President of Southeast Michigan for Huntington National Bank Eric Dietz with the Corporate Leadership Award for Huntington's commitment to improving communities through revitalization; Executive V.P. & Chief Medical Officer of Henry Ford Health Dr. Adnan Munkarah with the Excellence in Health Care Award for his long history of enhancing the quality of care and patient safety especially during covid; Executive Director of Office of Global Michigan Poppy Sias Hernandez with the State Leadership Award for her commitment to promote the skills, energy, and entrepreneurial spirit of immigrant and refugee communities; and to make Michigan a more welcoming state; and Robert Hemrick Jr. from DTE Energy with ACC's Board of Directors Award for his knowledge, expertise and commitment he has shown towards ACC its programs and clients.

Following the awards presentation, the evening concluded with dinner and dancing to the musical sounds of Nick Kuhl and the Gang.



Connecting for change

On April 8, 2022 ACC hosted an event with Governor of Michigan Gretchen Whitmer.

The focus of this lunch was to bring together leaders from the public, private and government sectors to discuss partnership models effective in providing ACC services.

In attendance were our banking partners, county leaders, university academics, foundation partners, and more. Thought leaders came together

to discuss the latest mental health and refugee crisis, ways to prepare for anticipated crisis and data-driven funding with the purpose to invoke positive societal change.

Everyone in attendance was connected by a will to serve and provide core human needs to all people.



Experts in their field



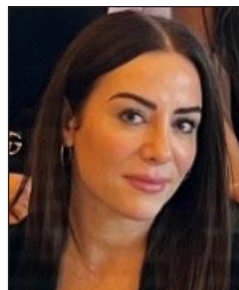
Stephanie Jones
Director, Human Resources



Becky Brown
*Director of Compliance
and Staff Development*



Kaitlin Maloziec
Quality Analyst



Faten Bazzi, MS, LLP
*Director of Behavioral
Health*



Salwa Hasso
Director of Billing

Over the past year ACC has welcomed and promoted a number of new staff members.

In 2022, ACC hired a new Human Resources Director, Staff Development Director as well as promoted a new Behavioral Health Directors and Supervisors.

To improve is to change. ACC's recent changes and additions in staff have further improved ACC's staff development, culture and programs.

ACC welcomed Stephanie Jones as Director Human Resources, Becky Brown as Director of Compliance and Staff Development and Kaitlin Maloziec as our new Quality Analyst. In addition, Faten Bazzi, MS, LLP was appointed Director of Behavioral Health and Salwa Hasso the Director of Billing for ACC.

Jones has extensive Human Relations background and experience, including full cycle employee recruitment and retention, benefits and compensation, and legal compliance. She earned her Bachelor of Science in Human Resources Development from Oakland University and Master of Business Administration from University of Phoenix. She also holds a Human Resources Management - Certified Professional Certification, (SHRM-CP).

Brown will be responsible for quality and talent improvement activities across the organization. She will lead the organization's efforts to build a culture of continuous improvement and a roadmap for quality systems, including planning, initiating and implementing organization-wide

compliance and human development functions and policies. She has more than ten years human resources experience, specializing in non-profit organizations. Brown has a background in talent strategy, recruitment, employee training and development, accreditation, wellness and benefits administration, employee and labor relations.

Maloziec has twelve years of extensive experience working with non-profits leading and managing teams, creating tools for quality assurance, grant management and community-based coalition work. She has experience generating quality and program data for state-administered grants through Oakland County Integrated Health Network, Detroit Wayne Integrated Health Network and Macomb County Office of Substance Abuse. Kaitlin leads with the understanding of the importance of collaboration and the use of a data-driven approach to ensure programmatic and agency success.

Bazzi has been with ACC for over 11 years and previously served as the Supervisor of our Oakland County Behavioral Health program.

Over the course of her time at ACC she has demonstrated the ability to effectively work well with her colleagues, oversee the delivery of quality care, and prioritize the mission of ACC above all else. Bazzi's intellectual curiosity has made her a master in Oakland County's stringent rulebook – evident in her nearly perfect audits and reviews.

Hasso has been one of ACC's most reliable and committed employees. As a leader of ACC's medical billing team, she has developed special relationships with all the therapists and support staff who she advises on so many objectives. ACC could not be prouder to promote Hasso to the position of Director of Medical Billing. This promotion was a long-time coming and very well earned based on her work ethic, the quality of work and the pride she carries every day being part of the ACC community. She is absolutely meticulous in her work and takes immense pride in her deliverables. She's always been a genuine person and a source of wisdom.

Investing in our future leaders

In its efforts to support student and schools, ACC donated **250 backpacks** filled with school supplies and hygiene items to a number of local schools and families. Program staff were proud to provide these supplies in an effort to prepare students with the tools needed to succeed in the coming year.

When Key Elementary's principal Shawna Murphy reached out to ACC in regard to a need for technology support in the form of headphones, ACC leapt into action by providing **700 headphones**.

According to the school, students were in desperate need of headphones in order to complete their online work and tests. Key Elementary, located in Oak Park, has many underserved and immigrant students that need the computer to read to them so they can better understand and learn.

ACC is proud to be a part of these students' successful future.



Core human needs to all people

ACC's mission to provide core human needs to all people is exemplified in its annual Winter Warm Up event and Giving Thanks Celebration. Each year, ACC provides warm winter apparel and thanksgiving meal groceries to the diverse families and community member across Southeastern Michigan.



This year ACC provided a record number of winter items. Through its Winter Warm Up event on October 25 and direct distribution to a number of schools, ACC provided over 1,500 jackets as well as scarfs, gloves, Bombas socks and hats. Hundreds of children and families were able to keep warm during the cold winter months, thanks to the support of our sponsors and hardworking staff.

This year's Winter Warm Up was unique as it was held in collaboration with ACC's fun filled Halloween Trunk-or-Treat event. Kids and families enjoyed, snacks, music, giveaways, a costume contest and of course lots of candy. Organized by ACC's Wayne County Behavioral Health Program, this event provided a safe environment for children and families to gather, feel supported and be a part of their community.

The following month, ACC prepared for its Giving Thanks Celebration, which was held on November 15 at ACC's Marketplace Building in Detroit. With a line wrapped around the block, through the support of staff and community volunteers, ACC provided just over 550 turkeys which came along

with the ingredients for traditional Thanksgiving trimmings. These families were given more than just food, they were supported by people who care, given healthy and nutrition-us groceries, and given a reason to gather and be thankful for their families and community.

These events were made possible through the support of our sponsors: Amazon, Bob Ghannam, Ciena Healthcare, Comerica Bank, DTE, Faygo, Frito Lay, Great Lakes Baking, Great Lakes Coca Cola Bottling, Hollywood Casino at Greektown, Imperial Market, Kroger, Meijer, Motor City Casino and Pepsi.





Leading the fight against hunger

Since 2011, when first initiating the partnership with Forgotten Harvest, ACC has become one of Forgotten Harvest's largest distribution partners.

ACC grew the Marketplace program over the years has grown to provide weekly food programs, housing emergency food for daily needs and creating a building dedicated to fighting hunger.

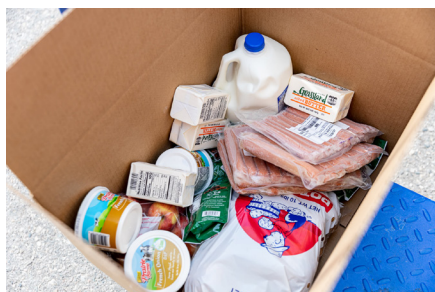
Working closely with community members, it is easy to see the profound impact that food and nourishment has on people's lives and well-being. Though so often taken for granted, access to food is a human right that should not be dictated by where you live, where you came from, or your personal circumstances. ACC is dedicated to providing this core human need to our most vulnerable neighbors.

Despite winter or rain, ACC continues to meet the needs of those most vulnerable. When distributions were canceled our team still opened its doors and provided Meijer gift cards so families and individuals wouldn't have to go without food resources.

ACC does a fabulous job distributing the food and treats everyone with respect!
~ Client testimonial

"One of our amazing community partners ACC did not let the winter storm stop them from serving the community today. Upon hearing of the forced cancellation of food delivery, the organization purchased and distributed \$10,000 worth of Meijers gift cards to those in need. The event was 10 am - 1 pm at their Market building located at 110 W. 7 Mile! Thank you ACC" ~ Forgotten Harvest

If you would like to join ACC in its mission to provide core human needs to all people and would like to volunteer time or resources, please contact our office at (248) 559-1990.



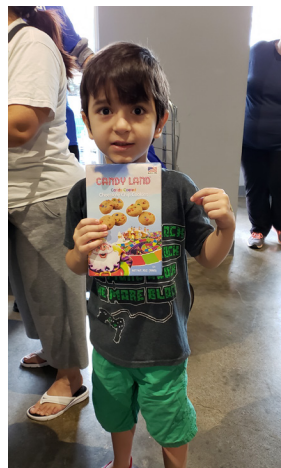
Creating capacity for care

ACC has been a state partner, providing refugee medical screenings (RMS) for newly arrived refugees and others with humanitarian status for over 10 years.

However, this past year since Kabul was evacuated in August 2021, we have learned how different this resettlement process is compared to the typical refugee resettlement program. During the past fiscal year ACC's refugee health programs in southeast Michigan has received over 750 Afghans; this unprecedented number is in addition to planned refugee resettlement.

In response to this crisis, ACC collaborated closely with its funding and community agency partners to address medical challenges and create new processes for Afghan medical support. ACC's Refugee Health Program collaborated with its DHHS program to provide onsite services for Medicaid enrollment to ensure clients have insurance coverage prior to medical appointments. To address medical triage on site at the temporary housing hotel, ACC added an on-call nurse line for caseworkers to communicate directly with a nurse. In addition, to meet the high demand for RMS appointments, ACC has increased staffing, added additional clinic hours and days, and added a new clinic location to its program. We developed a communication system with the resettlement agencies and caseworkers to relay appointment times/days, transportation, referral information, and interpretation needs. Additionally, our team created a triage process to get the most urgent appointments scheduled first.

ACC staff quickly responded to the unique medical challenges of these incoming refugees by building capacity and partnerships. ACC assisted with organizing an obstetrics clinic for pregnant and postpartum women as well as



dental clinics with local dental schools and local providers to address mental health needs for newly arrived Afghans.

ACC responded to the urgent situation by providing essential health services to a critically underserved population. The lessons learned and partnerships gained through this unprecedented time created a road map and capacity to respond to immediate and urgent needs of newly arrived Americans.

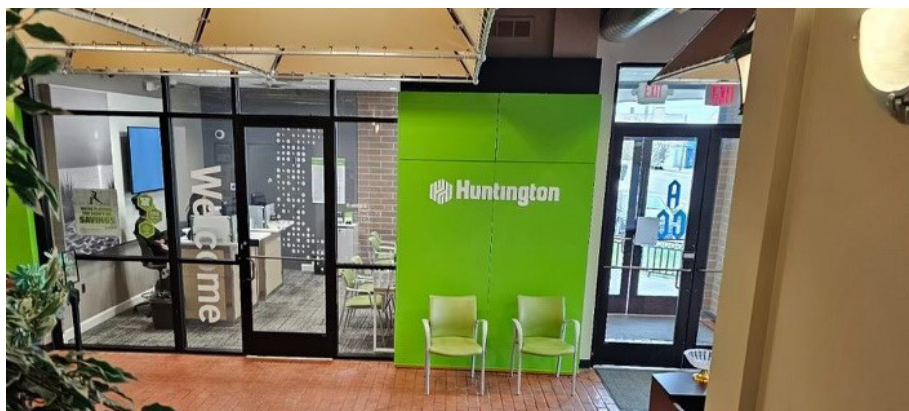
Revitalizing communities one building at a time

ACC's commitment to the communities of southeastern Michigan is event in its revitalization efforts and dedication to provide clean and safe environments for its clients and staff.

Over the past year ACC has further invested in its 7-mile campus through a number of building improvements. ACC's Youth Center was refaced with new signage and awnings, a new gym floor, benches, and pads. We created a new Public Health building at 201 W. 7 Mile Road, to house our Detroit WIC program. In addition, we deepened our partnership with Detroit Community Health Connection by leasing all of 111 W. 7 Mile, which resulted in bringing 25 more jobs to the neighborhood. Our Resource Center, which houses a community bank, is now a Huntington Bank with plans to expand its services and onsite presence.

In our Oakland office, we renewed our commitment by committing to that location for an additional 5 years.

ACC's revitalization projects are conducted to address the pressing needs of the surrounding community with an end result of a healthier and more dynamic community. We believe to be a part of the community you have to be in the heart of the community.





Thank You

ACC would like to thank the following individuals, foundations and organizations for “Making a Difference” through their generous support and contributions.



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DTE
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Blue Cross
Blue Shield
Blue Care Network
of Michigan



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Boji Group
Byblos Banquet Center
Ciena Healthcare
Citizens Bank
City of Detroit
Comcast
Corporate Recruiters Inc
Dearborn Public Schools
Delta Dental
Detroit Area Agency on Aging
Detroit Wayne Mental Health Authority
Donato Group, Inc.
DTE Energy
Elite Internal Medicine, PC
Fakhoury Global Immigration
Faygo
FBI

Forgotten Harvest
Frito Lay
Great Lakes Baking
Great Lakes Coca Cola Bottling
Henry Ford College
Hollywood Casino at Greektown
Imperial Market
LaFontaine Automotive Group
Luay Haddad, MD.
Macomb County
Macomb County Community Mental Health
Maner Costerisan
Marx Layne
Meijer
MGM Grand Detroit
Michigan Department of Civil Rights
Michigan Department of Health and Human
Services
MKiezi Investments

MotorCity Casino
MSHDA
Northwest Labs
Oakland Community Health Network
Oakland County
OneMacomb
PCE Systems
Pepsi Beverages Company
Plastipak Packaging, Inc.
Saif Communications
Spartan Wealth
SpartanNash
TCSI Michigan
University of Detroit Mercy
Wayne County
Wayne County Sheriff Office
Wayne State University
Williams, Williams, Rattner & Plunkett, P.C.
Wolverine Packing Co

Arab American and Chaldean Council (ACC)

Programs and Outcomes 2021/2022

Programs/Contracts	Individuals Served	Services Provided
Behavioral Health	7,507	54,108
Detroit-Wayne County	1,370	23,107
Macomb County	629	11,353
Oakland County	216	3,262
Outreach Services	3,606	3,606
Substance Abuse Prevention - City of Detroit	450	3,260
Substance Abuse Prevention - Oakland County	1,236	9,520
Community Outreach	36,163	52,486
Cultural Tapestry Program	1,009	1,009
Fresh Market Food Program	7,446	22,339
General Services (outreach and referrals)	17,403	17,403
Senior Citizen Services - Focus HOPE	130	1,560
Basic Needs - United Way for Southeastern Michigan (UWSEM)	10,175	10,175
Job Training & Placement	301	2,064
Bridge Program - WKKF	54	432
"Partnership. Accountability. Training. Hope. (PATH) / English as a Second Language - Oakland County"	33	990
English as a Second Language/Employment Training - Macomb County	214	642
Public Health	18,355	131,646
Minority Health Community Capacity Building Initiative	603	1,507
Primary Care Clinic	2,995	9,384
Refugee Health Assessment Program	1,350	5,400
Afghan Health Promotion & Transportation Program	1,329	1,958
Woman Infant & Child (WIC)-Detroit	8,535	102,279
Woman Infant & Child (WIC)- Wayne County	3,543	11,118
Social Service Program (DHHS)	13,471	26,508
Macomb County	4,250	8,553
Oakland County	2,915	5,509
Wayne County	6,306	12,446
Youth Services	345	1,819
After School & Summer Programs	315	1,419
Youth Free Lunch Program	30	400
Total Clients/Units Served	76,142	268,631

Annual report figures based on fiscal year period from October 1, 2021 to September 30, 2022.

* All PATH program clients are referred by the Michigan Department of Health and Human Services



DIRECTORY

HEADQUARTERS

363 W. Big Beaver Road, Suite 300
Troy, MI 48084
(248) 559-1990

YOUTH CENTER

62 W. Seven Mile Road
Detroit, MI 48203
(313) 369-3100

RESOURCE CENTER

55 W. Seven Mile Road
Detroit, MI 48203
(313) 369-4700

PUBLIC HEALTH CENTER

201 W. 7 Mile Road
Detroit, MI 48203
(313) 369-4730

Behavioral Health

ACC-Detroit-Wayne County Mental Health Services

62 W. Seven Mile Rd., Detroit, 48203
(313) 893-6172

ACC-Detroit-Wayne County Mental Health Services

13840 W. Warren Ave., Dearborn, 48126
(313) 581-7287

ACC-Macomb County Mental Health Services

34628 Dequindre Rd, Sterling Heights, 48310
(586) 939-5016

ACC-Oakland County Mental Health Services

363 W. Big Beaver Road, Suite 315, Troy, 48084
(248) 354-8460

Community Outreach Programs

Multicultural Awareness Program

363 W. Big Beaver Rd., Suite 300, Troy, 48084
(248) 559-1990

Marketplace

110 W. Seven Mile Rd., Detroit, 48203
(313) 369-3100

Senior Services – Focus: HOPE Program

St. George Outreach Center
2160 E. Maple Rd., 1st Floor, Troy, 48083
(248) 583-0167

Youth Recreation and Mentoring Program

62 W. Seven Mile Rd., Detroit, 48203
(313) 369-3100

Department of Health and Human Services (DHHS)

Wayne County Office

DHHS-Cadillac Place/Oakman

3040 Grand Blvd., Ste. L450, Detroit, 48202
(313) 456-6991

DHHS – Greenfield/Joy Rd.

8655 Greenfield Rd., Detroit, 48228
(313) 943-5285

DHHS – Hamtramck

12140 Joseph Campau, Hamtramck, 48212
(313) 366-1955

DHHS – Seven Mile

55 W. Seven Mile Rd., Detroit, 48203
(313) 369-4733

DHHS – Inkster

26355 Michigan Avenue, Inkster, 48141
(313) 792-7521

Oakland County Office

DHHS – Madison Heights

30755 Montpelier, Madison Heights, 48071
(248) 583-8784

DHHS – Southfield

25620 W. Eight Mile Rd., Southfield, 48033
(248) 262-6497

DHHS – Troy

363 W. Big Beaver Road, Suite 235, Troy, 48084
(248) 588-1994

Macomb County Office

DHHS – Macomb County

13041 E. 10 Mile Road, Warren, 48089
(586) 427 0600

DHHS – Sterling Heights

41227 Mound Road, Sterling Heights, 48313
(586) 254-8112 / (586) 254-8111

Job Training & Placement

Refugee PATH Program – Oakland County

363 W. Big Beaver Rd., Suite 235, Troy, 48084
(248) 588-1994

ESL/Employment Program

363 W. Big Beaver Rd., Suite 235, Troy, 48084
(248) 588-1994

Public Health Services

Primary Care Clinic

13840 W. Warren Ave., Dearborn, 48126
(313) 846-8156

Refugee Health Programs

363 W. Big Beaver Rd., Suite 300, Troy, 48084
(248) 559-1990

Substance Use Prevention Program – Detroit

55 W. Seven Mile, Detroit, 48203
(313) 369-4739

Substance Use Prevention Program – Oakland

363 W. Big Beaver Road, Suite 315, Troy, 48084
(248) 354-8460

WIC Program – 7 Mile (Detroit)

201 W. Seven Mile, Detroit, 48203
(313) 369-4730

WIC Program – Joy (Detroit)

8655 Greenfield, Detroit, 48228
(313) 369-4730

WIC Program – River Rouge (Wayne Co.)

550 Eaton St. Room 170, River Rouge, 48218
(313) 369-4730



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@ACC_Services



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to individuals with disabilities.

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